

GENERAL WARRANTY CONDITIONS



lift your life

B.O.B. Sistemi Idraulici S.p.A. Monchiero Italy guarantees its products against manufacturing defects for a period of 12 months on structural parts (base, column, arms for cranes; hook, central body, sliding arm, frame for hooklift) and for 12 months on all components.

Warranty period is reduced to 6 months on structural parts when cranes are equipped with hydraulic grab or hydraulic clamp and when the equipment is used systematically for a longer period than a standard daily shift (8 hours).

The warranty starts from the date of online activation if this is done within 6 months from delivery date of the equipment (Transport Document). In case the activation form is not completed, delivery date (Transport Document) shall prevail. The warranty consists in free of charge replacement or repair of parts showing a verified manufacturing defect acknowledged by the manufacturer or by an authorized person; any delay on the warranty intervention or repair will give no right for claims or warranty extension.

Labour costs for inspection of defects or parts replacement or repair will be borne by the customer.

No reimbursement is granted for downtime due to breakdown and subsequent repair.

Labour costs related to off-site warranty services are borne by the buyer, as well as those related to the transfer of the equipment to the factory or the authorized workshop for warranty intervention.

Items or parts not manufactured by B.O.B. (valves, flow controls, electrical components etc.) are subject to the warranty terms offered by each original manufacturer.

All consumable materials such as oil, grease, sliding pads, are not included in the warranty.

Replaced or repaired parts will be subject to the same warranty as the equipment.

Warranty is void if:

- The equipment is not used in accordance with the instructions provided by the manufacturer;
- The equipment is modified, repaired or disassembled, partially or totally, by unauthorized workshops without prior written approval;
- The equipment mounting does not comply with the instructions provided by the B.O.B. Sistemi Idraulici SpA;
- The equipment is mounted in an unauthorized workshop without prior written approval by the manufacturer;
- The alleged defects are due to accidents, neglect, lack of periodic maintenance, lack of diligence by the operator, use of non-original parts (i.e. not built and/or procured, tested and put on the market by the manufacturer);
- The equipment operates non-compatible containers (in case of equipment such as hooklifts and skip loaders used for handling interchangeable containers);

Any alteration of the hydraulic circuit or removal of valve seals releases the manufacturer from any liability.

The above detailed conditions are the only valid warranty given by the manufacturer and supersede any other warranty.

Therefore, the buyer's right to demand termination of the contract, replacement of equipment, compensation for damages or price reduction is excluded.

IMPORTANT : All the clauses listed above constitute the set of warranty conditions. Completion and submission of the warranty online activation form is a precondition for the validity of the warranty.

B.O.B. SISTEMI IDRAULICI S.p.A.